



DATAHQ

dataHQ download and installation guide

This document explains how to download and install the dataHQ End of day data service offered via www.datahq.com.au



dataHQ web page

Logging into the datahq web page allows you to:

- Download the install files
- Update your contact details
- Adjust your data subscription
- Change you credit card details

After you have signed up for the data, log into the datahq web page.

The first time you log in you will see the “dataHQ End User Licence Agreement”, please read the agreement and scroll to the bottom of the page and click on the “accept” button.

Once this has been done you will then have access to the page below.



This screen shot shows the dataHQ “start page”.

The dataHQ install files

After logging into the dataHQ web page, click on the logo as shown below, this will take you to the download page, where the install files for dataHQ can be found.

The screenshot shows the user dashboard for 'david arnett'. On the right side, there are three buttons: 'update Credit Card Details', 'download dataHQ history file' (circled in red), and 'update dataHQ profile'. Below these are 'update dataHQ subscription' and 'update dataHQ profile' buttons. The dashboard also displays subscription details, contact information, and a search bar.

Once you have clicked on the data history logo, the page below is displayed.

The screenshot shows the 'downloads for dataHQ' page. It contains a table with the following data:

filename	type	version	size	bytes	description
InstalHistory.6month.ASX.20031129.exe	exe		9,685,387		ASX Trial History - The free data history for ASX, contains 6 months of ASX price history.
InstalHistory.6month.SGX.20031129.exe	exe		1,409,880		SGX Trial History - The free data history for SGX, contains 6 months of SGX price history.
InstalHistory.6month.US.20031129.exe	exe		18,342,355		US Trial History - The free data history for US Exchanges, contains 6 months of US price history.
setup.datahq.exe	exe		2,920,623		The datahq install file. This file installs the dataHQ update program.

Below the table, there is a note: "If you are having download problems, please [let us know](#)".

The page above will show more data install files, if you have paid to access the larger data history files.

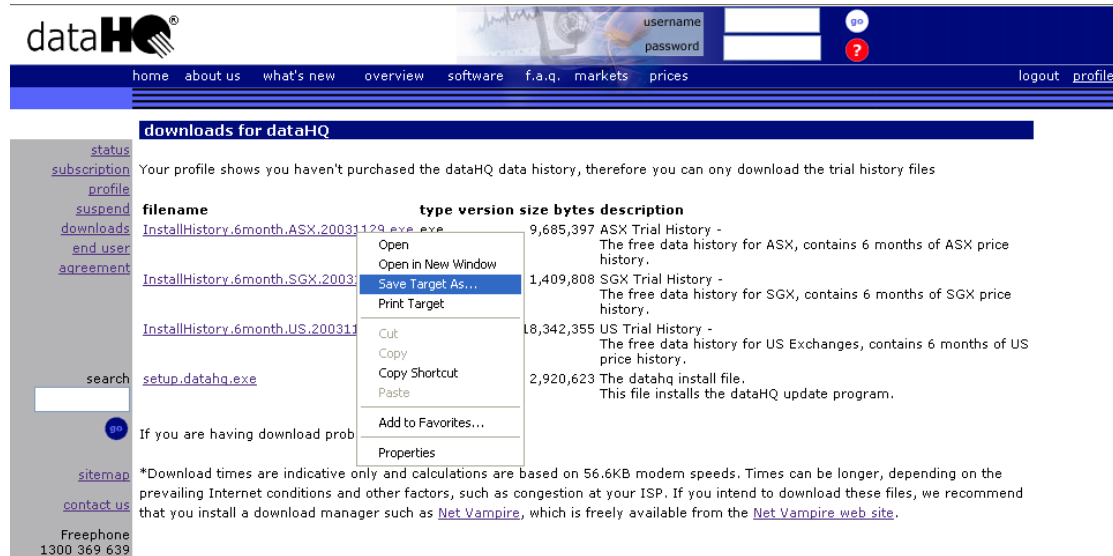
The files you require are:

- setup.dataHQ.exe - this downloads the dataHQ update program,
- the history files for the data you have subscribed to.

NB the "World Indices" data is included with any of the data files listed.

Download the files

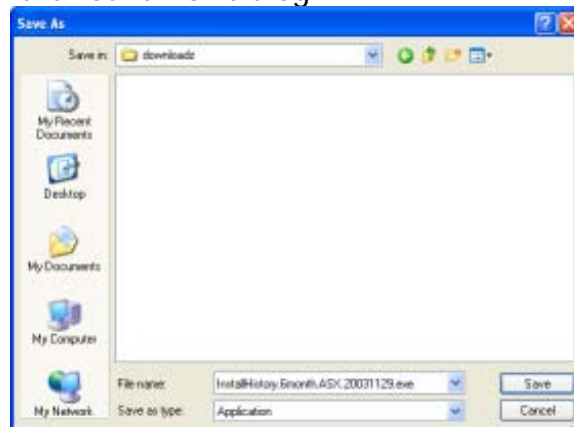
Right click on one of the underlined filenames and select the "Save Target As" command.



The screenshot shows the dataHQ website interface. At the top, there is a navigation bar with links like 'home', 'about us', 'what's new', 'overview', 'software', 'f.a.q.', 'markets', 'prices', 'logout', and 'profile'. Below this is a search bar and a 'status' section. The main content area is titled 'downloads for dataHQ' and contains a table of files. A context menu is open over the first file, 'InstallHistory_6month.ASX.20031129.exe.exe', with the 'Save Target As...' option highlighted. The table lists the following files:

filename	type	version	size	bytes	description
InstallHistory_6month.ASX.20031129.exe.exe	ASX Trial History -		9,685,397		The free data history for ASX, contains 6 months of ASX price history.
InstallHistory_6month.SGX.20031129.exe.exe	SGX Trial History -		1,409,808		The free data history for SGX, contains 6 months of SGX price history.
InstallHistory_6month.US.20031129.exe.exe	US Trial History -		8,342,355		The free data history for US Exchanges, contains 6 months of US price history.
setup.datahq.exe	The datahq install file.		2,920,623		This file installs the dataHQ update program.

Windows will show the "Save AS" dialog.



Select a suitable location on your system to save the files to, then click on the "Save" button. Download all the required files to the same folder eg. your Desktop or My Documents folder.

You will need to download a history file for each exchange you have subscribed to (if you have access to the larger history files, you download those, not the 6 month history files) and the dataHQ program to update your data.

The update program required is **setup.datahq.exe** if you subscribed to ASX, SGX or US data, if you subscribed to the Forex data then download the file named **setup.fx.datahq.exe**.

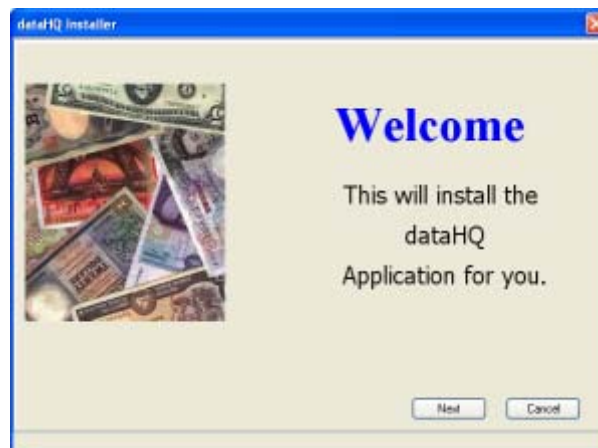


Installing dataHQ

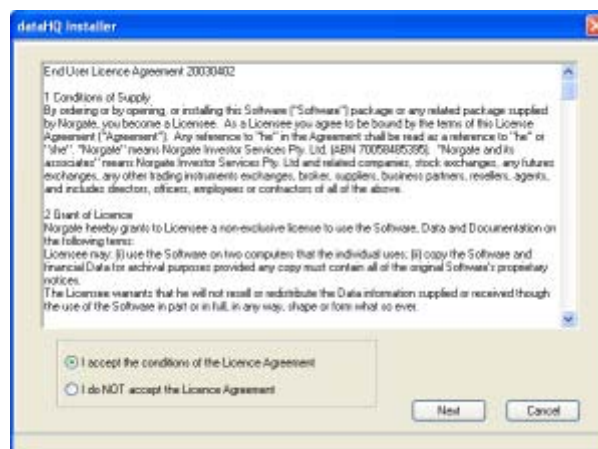
Once the files are downloaded they must be installed.

Go to the location the files were downloaded to and double click on the file named "setup.dataHQ" (or setup.fx.datahq.exe for forex subscribers).

A screen similar to the one shown below will open.

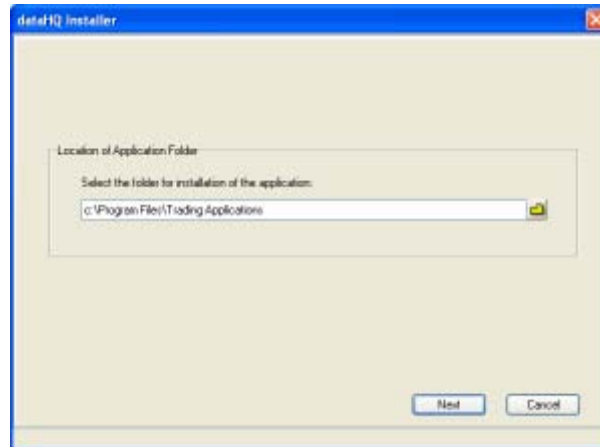


Click on the next button to proceed.



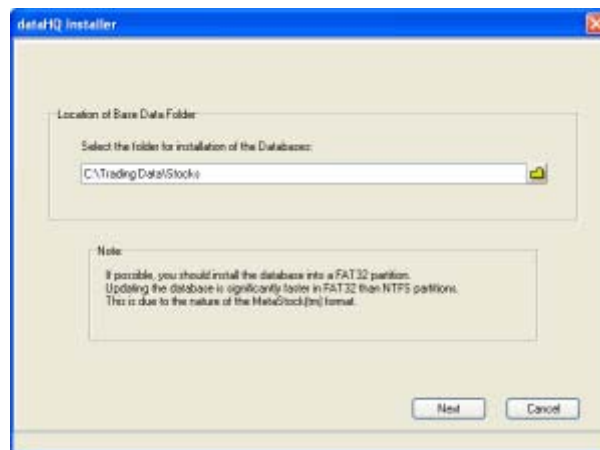
The "End User Licence" is shown, choosing "I accept" and clicking on the "next" button allows the install to continue.

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The dataHQ “install” location can be changed, by typing in a new location. It is recommended you use the default settings.

Click on the “Next” button.



The data history “install” location can be changed, by typing in a new location.

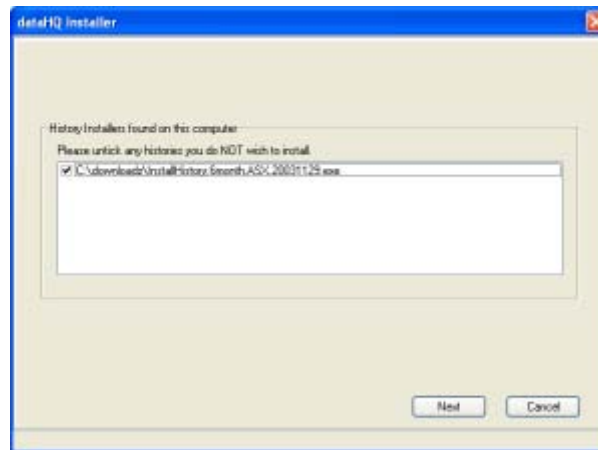
It is recommended you use the default settings.

Click on the “Next” button.



The next screen will show the databases the install program has found (to be found they have to be in the same folder as the setup.dataHO file).

Leaving the histories selected will mean the dataHO program and the histories are installed in the same process.



Next a confirmation screen will be shown, click the "Install" button to finalise the install process.



This final screen confirms that the process is complete.

The install process will place shortcuts on the desktop, which can be used to launch the update program.

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